IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Carey E. Garibay, et al.

Appln. No.: 10/664,473 Confirm. No.: 4342

Filed: September 17, 2003

Title: SELF-SERVICE CUSTOMER LICENSE MANAGEMENT APPLICATION ALLOWING

SOFTWARE VERSION UPGRADE AND DOWNGRADE

PATENT APPLICATION

Art Unit: 3621

Examiner: Charles C, Agwumezie

Customer No. 80548

TRANSMITTAL LETTER RE INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

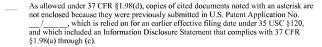
Sir

It is requested that the information identified in this statement be considered by the Examiner and made of record in the above-identified application. This statement is not intended to represent that a search has been made or that the information cited in the statement is, or is considered to be, material to patentability as defined in 37 C.F.R. §1.56. If this is a continuation, divisional or continuation-in-part application, it is understood that the Examiner will consider all information which was considered by the Office in a parent application. MPEP §609. Such information therefore is not listed herein unless it is desired that the information be printed on a patent issuing from the subject application.

Enclosed with this statement are the following:

_/	Form PTO-1449. The Examiner is requested to initial the form and return it to the
	undersigned in accordance with M.P.E.P. §609.

 As allowed under 37 C.F.R § 1.98(a)(2)(ii), no copies of the U.S. patents and U.S. paten
application publications are enclosed, unless required by the office.



This statement should be considered because:

- ✓ 37 C.F.R. §1.97(c). Although it may not qualify under subsection (b), this statement qualifies under 37 C.F.R. §1.97, <u>subsection (c)</u> because:
 - It is being filed before the mailing date of a FINAL Office Action, a Notice of Allowance, or an action that otherwise closes prosecution in the subject application, whichever occurs first.
 - -- AND (check at least one of the following) -
 (a) It is accompanied by a STATEMENT as set forth in 37 C.F.R.
 \$1.97(c).
 - -- OR -
 ✓ (b) It is accompanied by the \$180 fee set forth in 37 C.F.R. §1.17(p).
- ✓ Fee Authorization. The Commissioner is hereby authorized to charge any deficiencies or credit any overpayment to Deposit Account No. 06-1325.

Respectfully submitted,

FLIESLER MEYER LLP

Date: August 21, 2008 By: Joseph P. O'Malley/ Joseph P. O'Malley Reg. No. 36,226

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